



Welcome to Neighbors Pediatrics, where our medical home is all about you. Caring about you is one of the most important part of your Patient Centered Medical Home. There are many benefits to being in a medical home. **Comprehensive care** means your medical home helps you address any health issue at any given stage in your life. **Coordination of care** occurs when any combination of services you and your provider decide your needs are connected and ordered in a rational way including the use of resources in your community. **Continuous care** occurs overtime and you can expect continuity in accurate, effective and timely communication from any member of your health care team. **Accessible care** allows you to initiate the interaction you need for any health issue with a physician or other team member through your desired methods (office visit, phone call, or electronically) you can expect elimination of barriers to the access of care and instructions on obtaining care during and after hours. **Proactive care** ensures you and your provider will build a care plan to address your health care goals to keep you well, plus be available for you when you get sick. **Evidence based care** means that your care team keeps up to date with the latest medical research and clinical practice guidelines and will work with you to personalize your care to fit your preference and goals. Your primary provider leads our team of health care professionals that collectively take responsibility for your care.

Your personal provider and extended team of healthcare professionals build a relationship in which they know you, your family situation, your medical history and health issues. In turn, you come to trust and rely on them for expert, evidence-based health care services that are suited to you and your family.

We have some new patient information, forms, and office policy information that we'd like to share with you prior to your first visit with us. This packet includes our:

- Appointment Information and Office locations/hours
- Patient Information Form
- Vaccine Coverage
- General Information and Patient Portal
- Financial Policy
- Records release form
- Practice brochure

The following forms should be completed and brought to your first appointment:

- Patient Information Form
- Vaccine Coverage
- General Information/Patient Portal
- Financial Policy
- Records Release form- We will need your consent to obtain your medical records from your previous primary care provider or specialists you have seen in the past. You can also call during business office hours (843-766-6308) if you have any questions or need extra copies.